

Name of Service Provider : Bharti Airtel Ltd.			
(Cellular Mobile Telephone Service)			
Customer Complaints Redressal Report for the Quarter ending - Sept'22			
Appellate Authority			
Details of appeals received during the Quarter, disposed off and pending appeals			
LSA	Total No. of appeals received during the Quarter	Total no. of appeals disposed during the quarter	Total No. of appeals pending for decision on the last day of Quarter
Andhra Pradesh	11	11	0
Assam	2	2	0
Bihar	2	1	1
Delhi	23	15	8
Gujarat	7	5	2
Haryana	3	2	1
Himachal Pradesh	0	0	0
Jammu & Kashmir	2	2	0
Karnataka	21	21	0
Kerala	3	3	0
Kolkata	7	6	1
Madhya Pradesh	11	11	0
Maharashtra	17	16	1
Mumbai	9	9	0
North East	0	0	0
Orissa	1	1	0
Punjab	8	6	2
Rajasthan	6	6	0
Tamil Nadu	18	14	4
UP East	3	2	1
Up West	4	4	0
West Bengal	1	0	1

Name of Service Provider : Bharti Airtel Ltd.			
(Wire line & Broadband Service)			
Customer Complaints Redressal Report for the Quarter ending - Sept'22			
Appellate Authority			
Details of appeals received during the Quarter, disposed off and pending appeals			
LSA	Total No. of appeals received during the Quarter	Total no. of appeals disposed during the quarter	Total No. of appeals pending for decision on the last day of Quarter
Andhra Pradesh	1	1	0
Assam	0	0	0
Bihar	1	1	0
Delhi	1	0	1
Gujarat	0	0	0
Haryana	0	0	0
Himachal Pradesh	0	0	0
Jammu & Kashmir	0	0	0
Karnataka	0	0	0
Kerala	0	0	0
Kolkata	1	0	1
Madhya Pradesh	1	1	0
Maharashtra	0	0	0
Mumbai	0	0	0
North East	0	0	0
Orissa	0	0	0
Punjab	0	0	0
Rajasthan	0	0	0
Tamil Nadu	1	0	1
UP East	0	0	0
Up West	0	0	0
West Bengal	0	0	0