

LIST OF CHARGES

Out-Door Unit (ODU)		
S.No	Description	Applicable Charges (₹)
1	Dish Assembly (Kit)	475
2	Dish Antenna	250
3	RG-6 Connector (Pair)	50
4	RG-6 Cable Joints (1 pc)	25
5	RG-6 Cable Replaced	8/Mtr

In-Door Unit (IDU) - Applicable charges				
S.No	Description		Fault Repair / (₹)	Damage/Missing/Theft/Burnt (₹)
1	STB Replaced	SD/HD	300	500
		DVR	600	1,850
		HD- DVR		2,850
		Internet TV	600	
2	CAM Replaced		600	2850
3	VC Replaced		200	200
4	STB Adaptor Replaced	SD/HD	170	170
		DVR/HD-DVR	400	400
		Internet TV	300	300
5	HDMI Cable		250	250
6	LNBF	Universal	160	160
		Dual	455	455
		Quad	810	810
7	Remote Replacement	Univeral	100	100
		Internet TV	300	300
		Xstream	350	350

Relocation Charges (₹)					
Type	Premises	ODU Status	Single Connection	Multiple Connections	Extra Cable Charges (upto 10 Meters no charge)
De-Installation	-	-	150		-
Re-Installation	Within same premises/ Different premises	with OLD ODU	250	Additional ₹75 per connection	₹8/meter for cable
	Within same premises/ Different premises	with NEW ODU	600	700	₹8/meter for cable
	*MDU to MDU	ODU not required	200	300	₹8/meter for cable
	*SDU to MDU	ODU not required	200	300	₹8/meter for cable
	MDU to SDU	with New ODU	600	700	₹8/meter for cable

Important Guidelines :

- 1 Service visit charges applicable for up to 12 months from activation date - ₹0/-
- 2 Service visit charges applicable after 12 months from activation date - ₹150/-
- 3 Remote Delivery and remote pairing charges of ₹50 for customers.
- 4 Dish Assembly kit includes Reflector, LNBF Arm, Mount, Mount pipe, Bracket, Holder & bolt etc.
- 5 The Warranty of STB/VC is applicable for 1 year (365 days) from the date of replacement. This Warranty is not applicable in case of STB Damage/Theft/Burn/unauthorized repairs/ tampered or missing warranty sticker. The revised Warranty shall be effective for all replacements done on and after 23rd April, 2021.
- 6 All Charges are inclusive of taxes.
- 7 For more information, please Visit our website (www.airtel.in/digital-tv) or call our customer care.