

# Activate COVID helpline for your employees with Airtel IQ

Airtel IQ presents a fastest and easiest way to activate a COVID helpline for your employees.



## How to get started

- > Visit: [www.airtel.in/iq](http://www.airtel.in/iq)
- > Click on 'Start for Free'
- > Enter your company details
- > Enter the OTP received on your email ID.
- > Now enter mobile number
- > Enter OTP received on your mobile
- > Your account is created. Your free account has 5000 pulses (1 pulse = 60 secs)

## How to create a COVID helpline in 2 minutes

- Login in your account
- Add 'test participant' in 'my account' section and verify the participant
- Post verification go to 'test call flow' section
- Select number masking flow.
  - ◇ Add your verified agents in 'add participant' block (up to 10). Select routing logic, validate and save
  - ◇ Go to 'play audio' block, enter the text which you want to be played to the caller, like 'Welcome to XXXXXX COVID helpline center'. Set-audio and save
  - ◇ Now test call flow
  - ◇ You will get a number for this trail account, which can be used till you enable a new paid account

To know more about our pricing plans reach out to your Airtel account manager.