



LIST OF CHARGES

Visit Charges		
S.No	Warranty Status	BLACK Subscriber
1	In-warranty	FREE
2	Out-warranty	FREE

OAP Customers enjoy additional 1 year warranty over and above the standard 1 year warranty only on set-top box. Remote not included in extended warranty period.

Set Top Box and Spares Replacement Charges				
S No	Item	Description	BLACK Subscribers	
			Fault Repair/ Swapping	Damage/Missing/ Burnt/Theft
1	STB	SD/HD	300	500
		DVR	600	1850
		HD-DVR	600	2850
		AIT/Xstream	600	1500
2	CAM	CAM	600	1000
3	VC	VC	200	200
4	Adapter	SD/HD	170	170
		DVR/HD-DVR	400	400
		AIT/Xstream	300	300
5	LNBF	Universal	160	160
		Dual	455	455
		Quad	810	810
6	Remote	Universal Remote	100	100
		AIT/Xstream Remote	350	350
7	HDMI Cable	HDMI Cable	250	250
8	Accessories	Dish Assembly Kit*	475	475
		Dish Antenna	250	250
		RG-6 Connector (Pair)	50	50
		RG-6 Cable Jointer (1 Pc)	25	25
		RG-6 Cable Replacement	Rs 8/m	Rs 8/m

*Only Standard installation kit will be free for Black customer.

Relocation Charges					
Type	Premises	ODU Status	Single Connection	Multiple Connections	Extra Cable Charges (no charge upto 10m)
De-Installation	-	-	Free	Free	-
Re-Installation	Within Same/ Different Premises	w/ OLD ODU	Free	Free	Rs 8 per metre
	Within Same/ Different Premises	w/ NEW ODU	600	700	Rs 8 per metre
	*MDU to MDU	ODU not reqd	Free	Free	Rs 8 per metre
	*SDU to MDU	ODU not reqd	Free	Free	Rs 8 per metre
	MDU to SDU	w/ NEW ODU	Free	Free	Rs 8 per metre

SDU -> Single Dwelling Unit
MDU -> Multi Dwelling Unit

*1 Free shifting in 6 months

Important Guidelines :

- 1 Remote delivery and pairing charges not applicable for BLACK customers. It is FREE.
- 2 Dish assembly kit includes reflector, LNBF Arm, backpart, bracket, bolt.
- 3 For BLACK Customers, Warranty period of STB, VC is 2 years from date of activation. Not applicable for damaged/missing/burnt/theft.
- 4 Post warranty period, replacement/swap of STB, VC will carry 1 year warranty.
- 5 All Charges Inclusive of taxes.
- 6 For more info, visit website or call customer care.
- 7 Remote and adapter warranty is for 1 year only from date of activation.