



Natural Capital

Environmental management is intrinsic to drive long-term sustainable value while upholding operational excellence.

We are advancing our ESG agenda by scaling renewable energy through deployment of clean technologies such as solarisation of towers, improving energy efficiency through energy efficient technologies and promoting circularity through our 'War on Waste' initiative. These priorities are systematically embedded across our operations through a comprehensive ISO 14001 Environmental Management System, that guides us in managing our carbon footprint and responsible use of natural resources.

To ensure accountability and oversight, our ESG agenda is guided by a Board-level committee and a dedicated Management Council, reinforcing our commitment to responsible growth. Together, these efforts enable us to deliver long-term value while minimizing our environmental impact.

SDGs impacted



Material topics included

- Climate change, energy efficiency and emissions management
- Green ICT solutions
- Resource efficiency and waste management
- Water efficiency
- Sustainable supply chain management

BRSR Principle

Principle 6

Climate change, energy efficiency and emissions management

Building on our environmental management approach, we focus on climate actions, encompassing renewable energy adoption, energy efficiency and resource optimisation as our key priority areas. During the year, we made significant progress in advancing our efforts towards environmental management.

322,119 MWh

Renewable energy consumed in our own operations

154,023 MWh

electricity savings through Energy Conservation Measures (ECMs)

4,206 kL

Diesel savings through ECMs

Airtel's Decarbonisation Goal

In 2021, we were the first Indian telecommunication company to have validated Science Based Targets.

We are committed to reducing absolute Scope 1 and 2 GHG emissions to 50.2% by FY 2030-31 from base year FY 2020-21. We have also committed to reducing absolute Scope 3 GHG emissions by 42% over the same timeframe.



As we continue to expand our operational footprint, we remain anchored in our commitments - continue adoption of energy-efficient technologies, augment renewable energy at scale and embed responsible resource efficiency practices across our operations. Further, during the year, we collaborated with our fleet providers to increase the use of CNG vehicles and EV across our logistics operations and employee transportation in selected circles, supporting our transition towards more sustainable transportation.

Energy efficiency and emission reduction

Energy efficiency is our priority and it underpins responsible network operations playing a critical role in advancing our decarbonisation goals. It enables the optimized utilisation of resources while enhancing cost efficiency and minimising environmental impact. Leveraging AI/ML-driven intelligence, data-driven interventions and energy conservation measures, we are optimising energy efficiency across networks and data centres, delivering measurable improvements in operational performance.

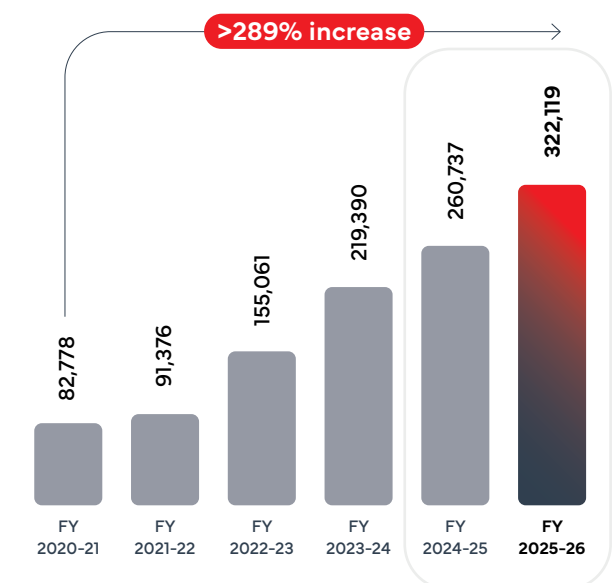
Renewable energy consumption in own operations

We remain committed to advancing clean energy adoption with consistent efforts to reduce reliance on fossil fuels. This is supported by a steady increase in renewable energy adoption, driven by the expansion of on-site solar capacity and procurement of green power, enabling a transition towards a cleaner and more resilient energy portfolio. Renewable energy consumption has demonstrated strong growth, increasing from 82,778 MWh in FY 2020-21 to 322,119 MWh in FY 2025-26, representing more than 289% growth over six years. The consistent year-on-year increase reflects the effectiveness of our energy transition strategy and underscores our commitment to achieving long-term sustainability and climate goals.

Renewable energy consumption

(MWh)

322,119



Energy consumption in own operations¹

Parameters	Units	FY 2025-26	FY 2024-25
Renewable electricity consumption	MWh	322,119	260,737
Grid electricity consumption [^]	MWh	1,185,186	1,413,604
Fuel consumption [^]	kL	17,931	22,393

Greenhouse gas emissions¹

Parameters	Units	FY 2025-26	FY 2024-25
Scope 1 emissions	tCO ₂ e	70,468	74,559
Scope 2 emissions [^]	tCO ₂ e	841,482	1,027,690
Total Scope 1 + Scope 2 emissions [^]	tCO ₂ e	911,950	1,102,249

Parameters	Units	FY 2025-26	FY 2024-25 ²
Category 1: Purchased goods and services	tCO ₂ e	90,072	59,939
Category 2: Capital goods	tCO ₂ e	293,011	315,553
Category 3: Fuel and energy related activities not included in Scope 1 and Scope 2	tCO ₂ e	205,837	228,324
Category 4: Upstream transportation and distribution	tCO ₂ e	26,470	29,490
Category 6: Business travel	tCO ₂ e	15,241	9,543
Category 7: Employee commute	tCO ₂ e	11,070	11,448
Category 8: Upstream leased assets	tCO ₂ e	6,014,858	5,963,951
Total Scope 3 emissions	tCO ₂ e	6,656,560	6,618,248

¹Operations directly controlled by Airtel.
[^]Reduction in energy and emissions should be viewed in conjunction with the sale of towers to Indus Towers Limited in FY 2024-25 and the improvement in India's grid emission factor.
²The figures have been restated due to a change in the calculation methodology.

Resilient network infrastructure

We build infrastructure resilience through optimised network planning, infrastructure sharing and climate proofing operations. This includes measures such as structural strengthening, equipment elevation - particularly in flood prone areas - improved drainage, power infrastructure upgrades and enhanced site accessibility, enabling us to minimise climate risks, protect our assets, ensure uninterrupted network performance and service continuity.

Accelerating Solarisation and Energy Efficiency Across Network Operations

We are strategically augmenting solar adoption to establish clean energy as a core pillar of our network operations. By FY2025-26, we solarized approximately 42,000 owned and third-party sites thereby reduced dependence on conventional energy and lowered our carbon emissions thereby reducing dependance on conventional energy and lowering our carbon emissions.

240+ MWp

Cumulative solar capacity installed at network sites (across owned and third-party sites)

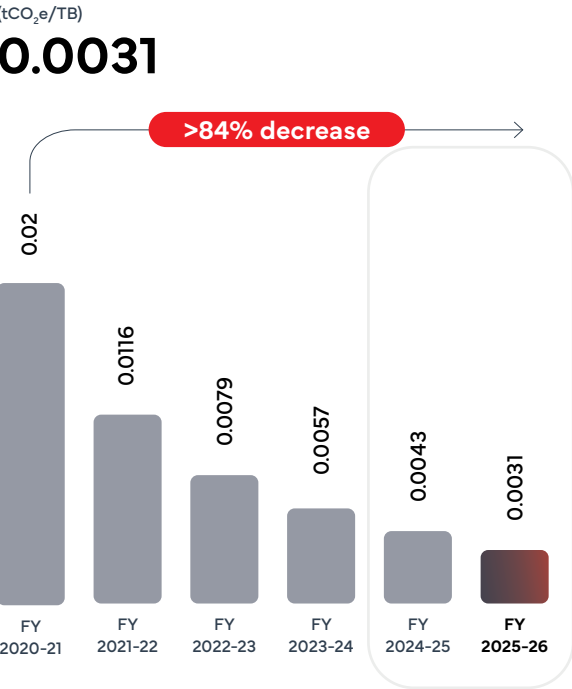
69+ MWp

Solar capacity installed at network sites (across owned and third-party sites) in FY 2025-26



Emission trend in network infrastructure³

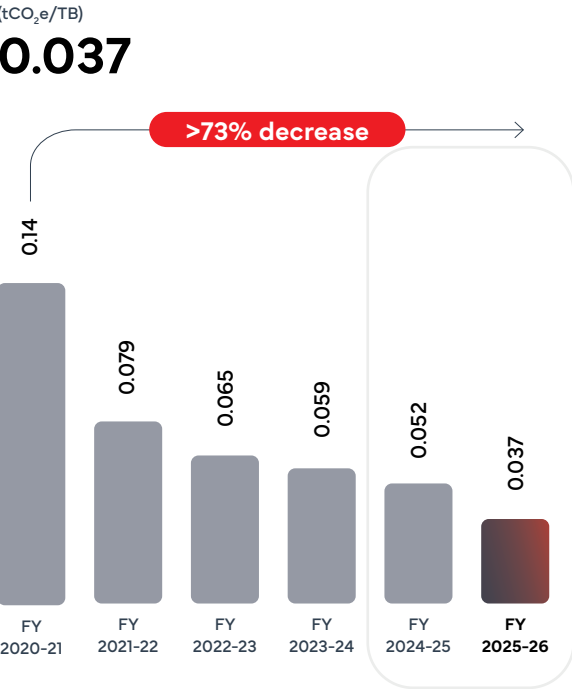
Network diesel emission intensity



>84%

Reduction in network diesel emission intensity (per TB of data) as compared to FY 2020-21

Network grid electricity emission intensity



>73%

Reduction in network grid electricity emission intensity (per TB of data) as compared to FY 2020-21

³Network Infrastructure: Includes own tower sites, third-party network sites and Main Switching Centres (MSCs).



Network emission reduction measures

In line with our strategy to reduce fossil fuel dependence across network operations, we implemented multiple targeted interventions to improve efficiency and lower emissions.



Hybrid battery bank solutions

To optimise energy use and reduce our reliance on diesel, we installed cutting-edge lithium-ion and Valve-Regulated Lead-Acid (VRLA) batteries along with additional battery banks. These initiatives resulted in savings of 3,455,182 litres of diesel, resulting in estimated emission reduction of 9,084 tCO₂e.



Project Green City

In partnership with our network infrastructure providers, we are advancing lower emission site operations, with 62% of our network sites- including both Airtel-owned and partner-owned now classified as green sites (consuming less than 100 litres of diesel per quarter).



Solarisation Across Operations

We solarised approximately 42,000 sites across both owned and third-party network infrastructure, achieving a cumulative installed capacity of approximately 240+ MWp at telecom tower locations pan-India



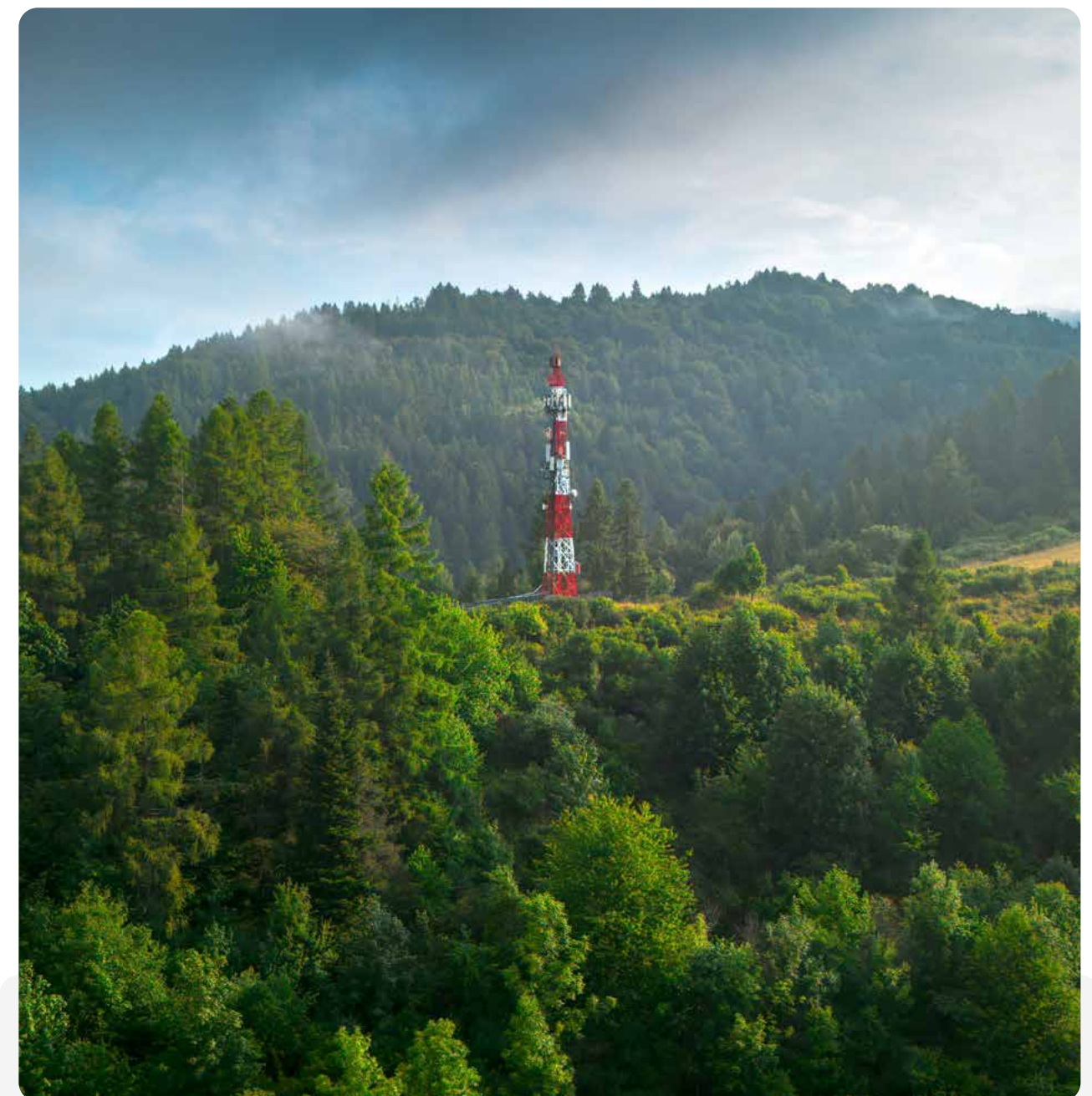
Site-sharing

Our site-sharing strategy with partners has enhanced the utilisation of passive infrastructure and optimised resource use. Among the newly deployed sites, 4% are co-located.



Optimisation through AI and ML

Artificial Intelligence (AI) and Machine Learning (ML) algorithms are deployed to dynamically optimize network energy usage by placing low-traffic radio units into sleep mode, enabling adjacent cells to efficiently handle the traffic load achieving corresponding electricity savings of 147,400 MWh.



Smarter Networks Greener Future

We leverage AI/ML-driven intelligence to optimise energy use across our network by continuously analysing live performance indicators and dynamically identifying opportunities to reduce RAN capacity during low-traffic periods without compromising user experience. Using self-learning models, we have developed adaptive, cell-specific energy profiles that maximise savings throughout the year, while embedded safeguards ensure uninterrupted service in critical locations.

We further strengthen our energy management system through battery resilience, supported by integrated digital dashboards that enable real-time monitoring, emissions tracking, anomaly detection and unified operational control.

These interventions led to measurable energy savings even in complex, multi-vendor environments, reducing both operational costs and carbon emissions, while enhancing network quality through improved signal integrity and a reduced noise floor.

~108,800

tCO₂ reduction per year

Data centres and MSCs

Our data centre business plays a critical role in driving energy efficiency at scale while supporting the growing demand for digital infrastructure. Anchoring this capability is 'Nxtra by Airtel', which operates India's largest network with 14 hyperscale/core facilities and 120+ edge data centres. As demand for data and cloud services continues to grow, we are scaling this platform in a measured and efficient manner. We aim to increase the capacity from current level of ~250 MW to One GW over the next few years catering to a diverse clientele spanning global and domestic enterprises, government bodies, cloud platforms, OTT providers and internet exchanges.

Energy efficiency

We maintain stringent energy efficiency standards across all our data centres, leveraging advanced technologies to optimise reliability and performance. This approach reduces downtime, ensures uninterrupted operations and consistently enhances the overall customer experience. Our commitment is further translated into focused initiatives across infrastructure, energy optimisation, and operational excellence.

We are building next-generation hyperscale data centres tailored for AI/ML workloads demanding rack densities of 60-140 kW and above. These facilities incorporate Direct Liquid Cooling and Liquid Immersion Cooling, supported by Computational Fluid Dynamics (CFD)-driven design to address rising power densities and temperature challenges. Through AI/ML-enabled systems and advanced Building Management System (BMS), we achieve real-time thermal optimisation and predictive energy management, while cold aisle containment and free cooling further improve efficiency and reduce cooling energy requirements.

Power Usage Effectiveness (PUE) continues to serve as a critical metric for assessing data centre energy efficiency, providing valuable insights into the effectiveness of power utilisation across our facilities. During the year, we achieved one percent improvement in average PUE for our data centres compared to FY 25, reflecting measurable gains in operational discipline and infrastructure optimisation.

6,623 MWh

of cooling energy saved across all data through ECM

~4,702 tCO₂e

Emissions avoided from initiatives at Data centres and MSCs

7.9%

reduction in energy intensity for data centers (GJ/ rack)

We deploy high efficiency cooling systems, optimized data centre layouts and energy efficient IT and MEP equipment, complemented by predictive analytics and intelligent lighting solutions including LED systems with motion sensors to systematically reduce energy demand. Our commitment to strong governance is further demonstrated through certified energy management systems, with all core data centres compliant with ISO 50001:2018.

Renewable energy at Nxtra

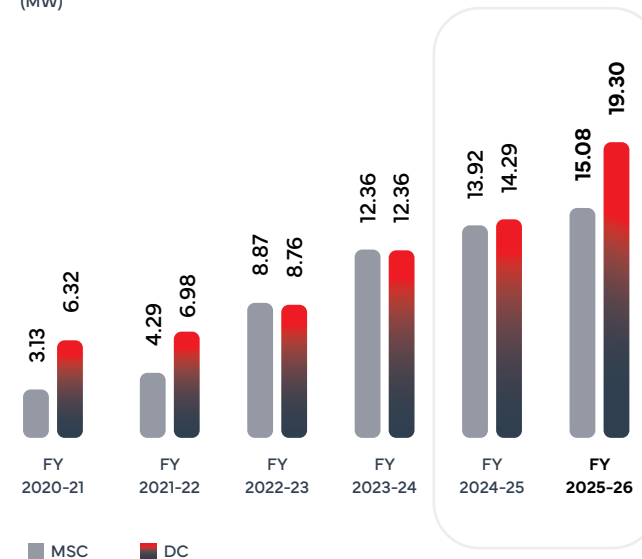
We remain steadfast in our commitment to establishing ourselves as a premier, sustainability-driven data centre brand, underpinned by significant investments in renewable energy and the extensive deployment of on-site solar infrastructure across our facilities. These initiatives have delivered tangible benefits - reducing operational expenditures, curbing carbon emissions and accelerating progress toward our broader climate ambitions. We expanded rooftop solar to 28 locations spanning core and edge data centres.

52%

Of total electricity consumed at our Data centres are from renewable sources

Nxtra's renewable energy trend

(MW)



Green Building

We embed sustainability into infrastructure development through rigorous site selection, comprehensive Threat and Vulnerability Risk Assessments (TVRA) and adherence to globally recognised green building standards. By integrating energy-efficient systems, advanced cooling technologies and renewable energy solutions, we build resilient and environmentally responsible data centers, with a commitment to ensure that 100% of our upcoming facilities achieve at least LEED or IGBC Gold certification.

Nxtra by Airtel Strengthens RE100 Commitment

Nxtra by Airtel was the first data centre company in India to join the prestigious RE100 initiative, committing to sourcing 100% renewable electricity. Led by Climate Group in partnership with CDP, RE100 brings together global businesses committed to sourcing 100% of their energy needs from renewable sources.

The RE100 commitment aligns with Nxtra's broader sustainability vision of becoming Net Zero by 2031. Our progress is reflected in the contracting of 686,525 MWh of renewable energy across nine states, more than five times our 2021 level, through a diversified portfolio of solar, wind and hybrid projects connected via both intra-state and inter-state transmission networks.

300,977 MWh

Renewable energy consumption by Nxtra in FY 2025-26

Green ICT Solutions

Our Smart Energy Management solution i.e., Airtel IoT, connects key infrastructure such as DG sets, Chillers, AHU's, UPS, water meters & various other assets, with our reliable 4G connectivity and provides our customers access to real-time data on health and efficiency of their assets on a centralized cloud dashboard.

By digitally connecting various assets, our customers can track performance across multiple sites, manage energy loads along with insights and recommendations. This comprehensive solution helps them to transit from reactive to proactive energy monitoring, reduce operational and maintenance costs, elevate productivity and contribute to climate goals.

Resource efficiency and waste management

We stand committed to transition towards circular economy through reduction of waste and resource optimization across our operations. Airtel adopts a comprehensive 3R framework (Reduce, Reuse, Recycle) to optimise resource utilisation and reduce waste generation. Our “War on Waste” initiative has ingrained sustainable consumption patterns and responsible disposal practices into everyday operations.

Extended Producer Responsibility (EPR) obligations are regularly evaluated and all required compliances are being ensured. All waste is sold only to authorized recyclers, with an additional internal check of qualifications and third party on-site validation for selected recyclers.



Paper based fiber flute packaging

2,855 tonnes

E-waste sold to authorised recyclers

4,359 tonnes

Paper saved through e-bills (>99% billed transactions are paperless)

~793 Mn

Sheets of paper saved via online billing

~80%

Customer Premise Equipment (CPE) repaired out of total collected through take-back schemes (36% growth from FY 2024-25 in repaired CPEs)

FY 2025-26	Units	Waste generated	Waste recycled ⁴
Waste category			
E-waste	Tonnes	2,855	2,855
Battery waste	Tonnes	3,201	3,201
Other hazardous waste	Tonnes	1,298	1,298
Other non-hazardous waste	Tonnes	4,347	4,347

Advancing Paperless Operation

Digital transformation across our operations has significantly reduced paper consumption. We have replaced physical customer bills with e-statements and continue to promote online payment options to support a more sustainable, paperless approach.

Parameters	Units	FY 2025-26
Paper used for customer bills	Tonnes	38
Paper saved through e-bills	Tonnes	4,359



⁴Actual weight of waste sent to authorised recycler(s).

Water efficiency

Our approach to water stewardship focuses on conservation through efficient recycling and reuse practices across our operations. We strengthen these efforts through robust management practices aimed at optimising usage and minimising wastage, thereby promoting responsible and efficient water use across the Company. Our initiatives are further complemented by targeted interventions across our workplaces and digital infrastructure.

During the year, we have evaluated the implementation of access to safe Water, Sanitation and Hygiene (WASH) parameters at Airtel Centre, Gurugram. The assessment highlighted strong alignment with leading practices and identified opportunities for further enhancement. Building on these efforts, Airtel Centre, Gurugram has also achieved the EDGE Advanced Certification under Excellence in Design for Greater Efficiency (EDGE). This certification recognizes our workplace sustainability initiatives, reflecting strong performance in energy, water efficiency and material optimization. In addition, our larger facilities are equipped with wastewater treatment plants that enable the reuse of treated water for non-potable applications such as horticulture and landscaping.

Parameters	Units	FY 2025-26
Total water withdrawn ⁵	Mn L	353
Water recycled	Mn L	80
Water recycled out of total water withdrawn	%	23

⁵Water withdrawal from un-metered facilities, calculated by taking 45 litre/employee/working day. Water from the un-metered facilities is discharged through the approved building connected water system. From there the water is routed to effluent treatment plant(s), as set up by the landlord or the local authorities outside the operational boundary of the Company.

Nxtra by Airtel is progressing towards achieving 100% wastewater recycling and water neutrality across hyperscale facilities. To ensure effective utilisation of water, we monitor Water Usage Effectiveness (WUE) while strengthening real-time tracking and efficiency through advanced sewage treatment plants, rainwater harvesting systems and membrane-based filtration technologies, enabling safe, sustainable and responsible water use. We quadrupled water recycling across seven Data Center through advanced sewage treatment plants supported by IoT-enabled sensors that monitor water quality and flow throughout the entire lifecycle. Further, to minimise dependence on water-intensive cooling systems, air-based chillers have been installed in most facilities.

We are committed to building on our existing water stewardship initiatives by deepening partnerships, advancing operational practices and embedding principles of water conservation, recycling and reuse more firmly across our operations. We continue to drive responsible water management through disciplined execution, with a sustained focus on optimising consumption and enhancing water efficiency.



Airtel Center, Gurugram received Advanced certification under Excellence in Design for Greater Efficiency (EDGE)

GSMA ESG Metrics for Mobile

Reporting boundary: Refer to IR page 04



Topic	KPI code	Metric	FY 2025-26
Environment			
Emissions			
1. Emissions	GSMA-ENV-01	1.1a. Disclose whether the company has set, or committed to set, near-term science-based targets: If yes, provide the:	Yes, refer to Natural Capital (Page no.134)
		i. Temperature alignment	1.5 degree
		ii. Target approval/validation status	Approved
		1.1b. Disclose whether the company has set a corporate net zero target (covering Scopes 1, 2 and 3): If yes, provide the:	Yes
		i. Net zero target year	2050
		i. Target approval/validation status	We are in the process of preparing the net zero targets for validation by SBTi
	GSMA-ENV-02	1.2a Scope 1 and 2 GHG emissions	
		i. Scope 1 emissions (tonnes CO ₂ e)	70,468
		ii. Scope 2 emissions, location-based (tonnes CO ₂ e)	1,051,577
		iii. Scope 2 emissions, market-based (tonnes CO ₂ e)	841,482
		iv. Percentage change in combined Scope 1 + 2 emissions since last reporting period (specify if Scope 2 emissions are location-based or market-based).	-17%
		v. Combined Scope 1 + 2 emissions per unit total revenue (tonnes CO ₂ e / Mn INR) (specify if Scope 2 emissions are location-based or market-based).	0.65
		1.2b. Scope 3 GHG emissions	
		i. Total Scope 3 emissions (tonnes CO ₂ e)	6,656,560
		ii. Scope 3 emissions, by category (tonnes CO ₂ e):	
		Category 1: Purchased Goods and Services	90,072
		Category 2: Capital Goods	293,011
		Category 3: Fuel- and Energy-Related Activities Not Included in Scope 1 or Scope 2	205,837
		Category 4: Upstream transportation and distribution	26,470
		Category 6: Business Commute	15,241
		Category 7: Employee Commute	11,070
		Category 8: Upstream Leased Assets	6,014,858
Energy	GSMA-ENV-03	1.3a. Total energy consumption	
		i. Total energy consumption (MWh)	1,685,280
		ii. Purchased electricity, total (MWh)	1,481,094
		iii. Purchased electricity, from renewable sources (MWh)	295,908
		iv. Generated electricity consumed by the company, from renewable sources (MWh)	26,211
		v. Total diesel consumption in generators (kL)	17,900
		1.3b. Network energy consumption	
		i. Total network energy consumed, including core, fixed and mobile networks (MWh)	1,298,957
		ii. Energy consumed by mobile networks (MWh)	453,536
		iii. Total energy consumed at 3 rd party network sites (MWh)	9,794,686
		iv. Total network energy consumed per unit data (MWh/PB) or subscription (kWh per subscription)	65
		v. Percentage change in network energy intensity (MWh/PB or kWh per subscription) since the last reporting period.	-28%

Topic	KPI code	Metric	FY 2025-26
Circular economy			
3. Circularity	GSMA-ENV-04	1.4c. Circularity of customer premises equipment (CPE)	
		i. Used CPE collected through operator take-back schemes in the reporting period as a percentage of CPE distributed to customers in the reporting period (%).	17%
		ii. Percentage of used CPE collected through operator take-back schemes in the reporting period that were repaired, reused or recycled i.e. diverted from landfill or incineration (%).	100%
		iii. Percentage of refurbished, repaired or used CPE distributed to customers in the reporting period as a share of all CPE distributed to customers in the reporting period (%).	13.05%
	GSMA-ENV-05	1.5a. Electronic waste	
		i. Total electronic waste generated (tonnes)	2,855
		ii. Percentage of electronic waste reused or recycled, by weight (%)	100%
Digital Inclusion			
Network coverage			
4. Population covered by mobile network	GSMA-INC-01	2.1. Percentage of population covered by operator’s mobile network: Breakdown by: 3G, 4G, 5G	96.50%
Digital skills			
6. Digital skills programmes	GSMA-INC-03	2.3. Number of people (excluding employees) who have completed a basic, intermediate or advanced digital skills training programme (as per ITU definition), divided by total subscribers	Refer to the CSR Section (Page No. 70)
Digital integrity			
Data protection			
7. Data Protection	GSMA-INT-01	3.1a. Number of data breaches, per million subscribers	0
		3.1b. Percentage of data breaches involving PII	0%
		3.1c. Number of customers affected, per million subscribers	0
		3.1d. Number of regulatory actions for data protection violations (e.g. marketing-related complaints, data breaches), per million subscribers	0
Digital rights			
8. Digital rights policy	GSMA-INT-02	3.2. Is there a policy specifically covering digital rights protection and transparency, privacy, freedom of expression, government mandates to shut down or restrict access and/or government requests for data? (Yes/No)	Refer to the Online Privacy Policy https://www.airtel.in/privacy-policy
Online safety			
9. Online safety measures	GSMA-INT-03	3.3 Do you have controls or programmes in place to improve online safety for children and other vulnerable groups? (Yes/No)	Yes, Refer to the parental control advisory in Airtel Terms & Conditions on our website and Airtel’s Human Rights Policy

Topic	KPI code	Metric	FY 2025-26
Supply chain			
Sustainable supply chain			
10. Sustainable procurement policy	GSMA-SUP-01	4.1a. Do you have a sustainable procurement policy in place? (Yes/No)	Yes https://assets.airtel.in/teams/simplycms/ADTECH/docs/Airtel_Sustainable_Procurement_Policy.pdf
		4.1b. If yes, how many of the following elements does it cover?	The policy covers all the elements.
		a. Organisational governance	
		b. Human rights	
		c. Labour practices	
		d. Environment	
		e. Fair operating practices	
		f. Consumer issues	
		g. Community involvement and development	
		4.2a. Percentage of suppliers screened against the sustainable procurement policy using company-defined and documented assessment procedure, within the previous two years	Refer Social and Relationship Capital
13. Supplier assessments	GSMA-SUP-02	4.2b. Percentage of suppliers assessed against the sustainable procurement policy through site visits, within the previous two years	Audits under JAC program, for more information refer Social and relationship capital (Pg No. 126)

GSMA-Nature guidance for mobile industry

S.No	Topic	Key metric	FY 2025-26
1	Air emissions	Total annual emissions of greenhouse gases	Please refer the section "Natural Capital"
2	Waste management	Total waste by type and disposal method	
3	Water recycling	Water recycled and reused	
4	Water pollution	Total pollution water discharge by quality and destination	Please refer Business Responsibility & Sustainability Report - Principle 6
5	Water consumption	Water consumed annually	
6	Biodiversity	Sites near protected areas or key biodiversity areas	

GRI Content Index

Statement of use	Bharti Airtel Limited has reported the information cited in this GRI content index for the period 1 st April 2025 to 31 st March 2026 with reference to the GRI Standards.
GRI 1 used	GRI 1: Foundation 2021

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	2-3 Reporting period, frequency and contact point	About the report	04
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	3-2 List of material topics	Gaining insights through stakeholder connect: Materiality Assessment	38
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Anti-corruption			
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Anti-competitive Behavior			
GRI 206: Anti-competitive Behavior 2016	3-3 Management of material topics	Business Responsibility & Sustainability Report	203
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Environmental Performance			
Materials			
GRI 301: Materials 2016	3-3 Management of material topics		
	301-3 Reclaimed products and their packaging materials	Business Responsibility & Sustainability Report - Principle 9	236
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Water and Effluents			
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	303-5 Water consumption	Business Responsibility & Sustainability Report: Principle 6	225



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