

List of Charges



Out-Door Unit (ODU)		
S.No	Description	Applicable Charges (₹)
1	Dish Assembly (Kit)	475
2	Dish Antenna	250
3	RG-6 Connector (Pair)	50
4	RG-6 Cable Joints (1 pc)	25
5	RG-6 Cable Replaced	8/Mtr

In-Door Unit (IDU)- Applicable Charges				
S.No	Description	Fault Repair (₹)/ Swapping (₹)	Damage/Missing/Burnt/Theft (₹)	
1	STB Replaced	SD	300	500
		HD	700	1000
		DVR	700	1000
		HD-DVR	700	1000
		Xstream	700	2850
2	CAM Replaced	600	2850	
3	VC Replaced	200	200	
4	STB Adapter Replaced	SD/HD	170	170
		DVR/HD-DVR	400	400
		Xstream	300	300
5	HDMI Cable	250	250	
6	LNBF	Universal	160	160
		Dual	455	455
		Quad	810	810
7	Remote Replacement	Universal	100	100
		Xstream	350	350

Relocation Charges (₹)					
Type	Premises	ODU Status	Single Connection	Multiple Connection	Extra Cable Charges
De-Installation	-	-	-	150	-
Re-Installation	Within Same/Different Premises	With Old ODU	250	Additional ₹75 per connection	₹ 8 per meter for cable
	Within Same/Different Premises	With New ODU	600	700	₹ 8 per meter for cable
	*MDU to MDU	ODU not required	200	300	₹ 8 per meter for cable
	*SDU to MDU	ODU not required	200	300	₹ 8 per meter for cable
	*MDU to SDU	With New ODU	600	700	₹ 8 per meter for cable

SDU -> Single Dwelling Unit
MDU -> Multi Dwelling Unit

Important Guidelines

1. Service visit charges applicable for up to 12 months from activation date - ₹0/-.
2. Service visit charges applicable after 12 months from activation date - ₹150/-.
3. Remote Delivery and remote pairing charges of ₹50 for customers.
4. Dish Assembly kit includes Reflector, LNBF Arm, Mount, Mount pipe, Bracket, Holder & bolt etc.
5. The Warranty of STB/VC is applicable for 1 year (365 days) from the date of replacement. This Warranty is not applicable in case of STB Damage/Theft/Burn/unauthorized repairs/ tampered or missing warranty sticker. The revised Warranty shall be effective for all replacements done on and after 23rd April, 2021.
6. All Charges are inclusive of taxes.
7. For more information, please Visit our website (www.airtel.in/digital-tv) or call our customer care.