Airtel Digital TV has the following three schemes for Set Top Boxes and other equipment, hereinafter collectively referred as Customer Premises Equipment (CPE)

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Outright purchase scheme** |  |  |  |  |  |
|  |  |  |  |  |  |
| **Type of STB** | **SD** | **HD** | **Hybrid Box** | **Black HD** | **Black Hybrid Box** |
|  |  |  |  |  |  |
| CPE Price | 2,990 | 3,990 | 7,990 | 3,990 | 7,990 |
| Activation fee | 100 | 100 | 100 | 100 | 100 |
| Installation fee | 350 | 350 | 350 | 350 | 350 |
| Total price before GST | 3,440 | 4,440 | 8,440 | 4,440 | 8,440 |
| GST @18% | 619 | 799 | 1,519 | 799 | 1,519 |
| Total price after GST | 4,059 | 5,239 | 9,959 | 5,239 | 9,959 |

General Terms and Conditions:

1. Airtel Digital TV reserves the right to change the price of the CPE from time to time.
2. The ownership of the CPE under this scheme vests with the subscriber.
3. The set top box purchased in this scheme has a warranty of one year, which is applicable from the date of purchase of the STB. During this period, any repairs or replacement of STB shall not get charged. However, repairs related to equipment other than STB, such as dish, LNBF, etc. will be charged for service visit at rates specified by Airtel Digital TV. Replacement of material, if any for no fault of Airtel, will be charged extra as per terms and conditions specified by the company
4. Post expiry of warranty period, the Airtel Digital TV reserves the right to charge the subscriber for repairs or replacement of STB as per the rates mentioned by the Company in accordance with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Repairs and replacement related to equipment other than STB shall continue to be charged at rates mentioned by the company
5. The warranty of one year is not valid in case the STB has been tampered with or damaged by the subscriber.
6. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
7. In case of temporary suspension of broadcasting services related to television on request from a subscriber, it shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Rental scheme** |  |  |  |  |  |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Type of STB** | **SD** | **HD** | **Hybrid Box** | **Black HD** | **Black Hybrid Box** |
|  |  |  |  |  |  |
| CPE Rental | 3440 | 4440 | 8440 | 4440 | 8440 |
| Activation fee | 100 | 100 | 100 | 100 | 100 |
| Installation fee | 350 | 350 | 350 | 350 | 350 |
| Total price before GST | 3890 | 4890 | 8890 | 4890 | 8890 |
| GST @18% | 700 | 880 | 1600 | 880 | 1600 |
| Total price after GST | 4590 | 5770 | 10490 | 5770 | 10490 |

1. Rental under this scheme is for a period of 6 months (exclusive of GST) and is non-refundable in nature
2. After six months, rent will be charged as decided by the company from time to time
3. The Company reserves the right to change rental charges of the CPE from time to time
4. The ownership of the CPE under this scheme vests with Airtel Digital TV
5. The company would service the CPE for a period of 1 year from date of activation as per the relevant provisions of the “The Telecommunication (Broadcasting and Cable Services) Standards of quality of Service and Consumer Protection (Addressable Systems Regulations, 2017). During such period, repairs or replacement of STB shall not be charged. However, repairs related to equipment other than STB such as dish, LNBF, etc., will be charged for service visit at rates specified by the company. Replacement of material, if any for no fault of Airtel, will be charged extra as per terms and conditions specified by Airtel
6. After the expiry service warranty period of 1 year as mentioned above, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time in accordance with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Repairs and replacement related to equipment other than STB shall continue to be charged at rates mentioned above.
7. The service warranty of 1 year is not valid in case the STB has been tampered with or damaged by the subscriber.
8. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. Temporary suspension of broadcasting services related to television on request from a subscriber, shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
10. Upon termination/early termination of Airtel Xstream TV services, customer must return the Airtel Xstream TV set top box, the outdoor unit (dish antenna, wire) and remote in good working and operational condition

**Any Other Scheme**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Type of STB** | **SD** | **HD** | **Hybrid Box** | **Black HD** | **Black Hybrid Box** |
|  |  |  |  |  |  |
| CPE Fee | 1210 | 1210 | 2057 | 186 | 821 |
| Activation fee | 100 | 100 | 100 | 100 | 100 |
| Installation fee | 300 | 300 | 300 | 350 | 350 |
| Total price before GST | 1610 | 1610 | 2457 | 636 | 1271 |
| GST @18% | 289 | 289 | 442 | 114 | 229 |
| **Total price after GST** | **1899** | **1899** | **2899** | **750** | **1,500** |

1. This scheme is for a period of 6 months (exclusive of GST) and is non-refundable in nature
2. After six months, rent will be charged as decided by the company from time to time
3. The Company reserves the right to change rental charges of the CPE from time to time
4. The ownership of the CPE under this scheme vests with Airtel Digital TV
5. The company would service the CPE for a period of 1 year from date of activation as per the relevant provisions of the “The Telecommunication (Broadcasting and Cable Services) Standards of quality of Service and Consumer Protection (Addressable Systems Regulations, 2017). During such period, repairs or replacement of STB shall not be charged. However, repairs related to equipment other than STB such as dish, LNBF, etc., will be charged for service visit at rates specified by the company. Replacement of material, if any for no fault of Airtel, will be charged extra as per terms and conditions specified by Airtel
6. After the expiry service warranty period of 1 year as mentioned above, the Company reserves the right to charge the subscriber for repairs or replacement of STB as per the rates to be announced by the Company from time to time in accordance with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017. Repairs and replacement related to equipment other than STB shall continue to be charged at rates mentioned above.
7. The service warranty of 1 year is not valid in case the STB has been tampered with or damaged by the subscriber.
8. In case subscriber requests for relocation of his connection from one location to another, it shall be in accordance with Regulation 14 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
9. Temporary suspension of broadcasting services related to television on request from a subscriber, shall be in accordance with Regulation 12 of The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017.
10. Upon termination/early termination of Airtel Xstream TV services, customer must return the Airtel Xstream TV set top box, the outdoor unit (dish antenna, wire) and remote in good working and operational condition

**Airtel Digital TV Set Top Box Schemes**

The Company reserves right to formulate other CPE scheme in future in line with The Telecommunication (Broadcasting and Cable) Services Standards of Quality of Service and Consumer Protection (Addressable Systems) Regulations, 2017 and the same shall be intimated to the subscribers as and when they are announced