

## Consumer Application Form

CAF serial number : \_\_\_\_\_



### Consumer Information

1. Name

First Name \_\_\_\_\_

Last Name \_\_\_\_\_

2. Address

City/Village/PO \_\_\_\_\_

State \_\_\_\_\_

Pin \_\_\_\_\_

Landmark \_\_\_\_\_

3. Contact Details

Mobile 1 \_\_\_\_\_

Mobile 2 \_\_\_\_\_

4. Email(Optional)

5. Aadhaar Number

6. Covered under PWD

7. PWD Category

### Service Subscription related information

8. Details of Service Subscribed

(a) Name of a-la-carte pay channels/bouquets  
of pay channels and their distributor retail prices

(b) Bouquets of FTA Channels

(c) Lock in period,if any

9. Network Capacity Fee

(a) For up to 200 SD channels(excluding tax)

(b) For above 200 SD channels(excluding tax)

10. Mode of payment (pre-paid or post paid)

11. Subscription amount to be paid  
(monthly/half yearly/yearly etc.)

### CPE related information

12. Scheme Opted

(Outright purchase/rental/other schemes)

13. Monthly rental for CPE if it is under rental scheme	
14. Refundable security deposit for CPE if any	
15. Retail price of CPE if it is under outright purchase scheme/other scheme	
16. VC number	
17. Type of set top box(MPEG2/MPEG4)	
18. Warranty	

### Customer care related information

19. Toll free customer care centre number	1800-103-6065 Airtel users can dial 12150 Tolled numbers are :
20. Any other customer care centre numbers	North – 0124 4448080, East – 033 44448080, West – 020 44448080, South – 080 44448080
21. Customer care centre e-mail	digitaltv@airtel.com

### Distributor of television channel/Local Cable Operator related information

22. Name of the distributor of television channels/LCO	Bharti Airtel Limited
23. Address	Plot No. 16, Udyog Vihar, Phase IV, Gurugram - 122015, Haryana, India
24. Contact numbers	1800-103-6065
25. Website	www.airtel.in/digitaltv

### Details of payment made

26. Total Amount paid	
27. Refundable security deposit, if applicable	
28. Monthly rental of CPE and period of rent if applicable	
29. Retail price of CPE in case of outright purchase scheme or other scheme	
30. Installation charges	
31. Activation fee	

### Bharti Airtel Limited

Registered Office:	Bharti Crescent, 1, Nelson Mandela Road, Vasant Kunj, Phase II, New Delhi-110070. Website:www.airtel.in/digital-tv/
Communication Address:	Bharti Airtel Limited ,Plot No. 16, Udyog Vihar Phase IV, Gurgaon - 122001, Haryana, India